

**Guest Users**

1. Access the UC Davis policy manuals at [policy management system](#) (no login required).

The homepage includes the following (also available to UC Davis affiliates):

- Policy and Procedure Manual (PPM)
- Personnel Policies for Staff Members (PPSM)
- Interim Policies
- Delegations of Authority (DA)
- Search & Advanced Search
- Browse Manuals
- Policy Quick Reference
- Help

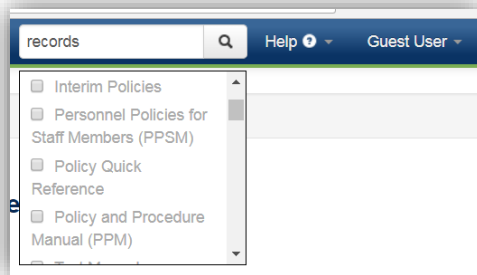
Use Search, Advanced Search or Browse Manuals to find policies

Use Help for general questions or site navigation assistance.

Links to Manuals & Policy Quick Reference



2. Use **Search** or **Advanced Search** to search within specific manual(s).



- Select **Advanced Search** in the navigation menu to refine your search.
- Use drop down menus to limit search results.

Advanced Search

Search: records

Advanced Search

Limit results by Fields

Document title

Limit results by Document Classification

Policy

Limit results by Manual

Policy and Procedure Manual (PPM)

Please enter a search term

3. Manuals contain a **Folder Structure** by policy chapter. Each folder contains a list of documents in that chapter.
  - Select a folder to access the list of documents available.

Policy and Procedure Manual (PPM)
Manuals / Policy and Procedure Manual (PPM)
<a href="#">Introduction</a>
<a href="#">100, UC Organization</a>
<a href="#">200, Campus Organization and Management</a>
<a href="#">210, Instruction</a>
<a href="#">220, Research--General</a>
<a href="#">230, Sponsored Programs</a>
<a href="#">240, Research Involving Human Subjects</a>
<a href="#">250, Intellectual Property</a>
<a href="#">260, Gifts and Endowments</a>
<a href="#">270, Properties Use and Extracurricular Activities</a>
<a href="#">280, Student Affairs</a>
<a href="#">290, Health and Safety Services</a>
<a href="#">300, Travel and Transportation</a>
<a href="#">310, Communications and Technology</a>
<a href="#">320, Records and Archives</a>
<a href="#">330, Financial Management and Services</a>
<a href="#">340, Rates, Recharges, and Sales Activities</a>
<a href="#">350, Supplies and Equipment</a>
<a href="#">360, Physical Facilities</a>

4. Select a **Document** link from the list to view the policy.



5. The Policy Document Page will open and includes the following information:

Breadcrumbs allow you to navigate back to the chapter listing, the policy listing, or the list of manuals.

Links to external documents referenced in the policy.

Print the document.

Links to related UC Davis policies referenced in the policy and Revision history. Select the + to expand the list of related documents.

Use the scroll bar to view the rest of the policy.

6. To access policies and any relevant delegations of authority organized by common tasks or topics, select **Policy Quick Reference** link on the homepage.

This site contains the

- [Policy and Procedure Manual \(PPM\)](#)
- [Personnel Policies for Staff Members \(PPSM\)](#)
- [Delegations of Authority \(DA\)](#)

To reach the Table of Contents for any of the manuals, start at "Browse Manuals" or click on the link above.

To search all of the manuals/regulations, start at "Advanced Search" or use the search box at the top of the page.

If you are a UC Davis affiliate, you can login to the site using your UC Davis login to maintain a "Favorites" list and a list of your recently viewed documents.

The [Policy Quick Reference](#), also available at "Browse Manuals," provides the policies and any relevant delegations of authority organized by common tasks or topics.

- Select a **Folder** with the topic of interest to view the policies and/or delegations that are related.



- Select the **Document** to view the policy or delegation for a topic.



## UC Davis Affiliates

Individuals affiliated with UC Davis (e.g., faculty/academics, staff) have access to the tools described in **Guest Users** above, as well as additional tools as follows.

1. Login to the system with your UC Davis credentials via Single Sign On /SSO through the Central Authentication Service CAS (Suggested internet Browsers: Chrome or Firefox preferred).



2. The additional tools below are available:

- Favorites
- Recent Documents
- Tasks, including a notification badge
- Dashboard
- My Preferences

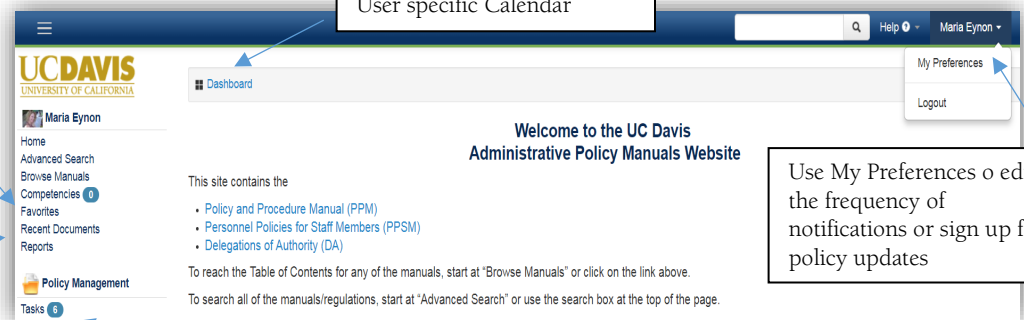
Favorites allows you to navigate to the list of documents bookmarked

Recent Documents allows you to navigate to the list the last 50 documents viewed

Use the Dashboard to view User specific Calendar

Use My Preferences to edit the frequency of notifications or sign up for policy updates

Select Tasks to view the list of tasks assigned to you



3. From **Tasks**, select **View** next to a task to access the **Document Section** (document draft) and complete your task (review/approve).
- **Task Filters** allow Users to search for tasks based on task status, or a date range.

**Task Filters**

Display Only Actionable Tasks

Display Only Tasks That Are Overdue

Display Only Tasks Where Task Start Date Is From  To

[Apply](#)

**Tasks**

Show 25 entries

Filter Results:  Showing 1 to 1 of 1 entries (filtered from 6 total entries) [First](#) [Prev](#) [Next](#) [Last](#)

Document Name	Your Task	Current Task	Task Start	Task Due	Status	Checked Out
Development and Management of Campus Administrative Policies	3 - Formal PPM Review	3 of 7	05/18/2018	06/01/2018	Current	<a href="#">View</a>

[Copy](#) [CSV](#) [PDF](#) [Print](#) [Export all](#) [First](#) [Prev](#) [1](#) [Next](#) [Last](#)

- **Tasks** appear in three colors:
  - Black font – current.
  - Gray font – unavailable (in another step of the process or a future task).
  - Red font – overdue.

4. The Policy Section will open and includes:

- File path location within the system.
- Due date of the step in process.
- The name of the step the process is currently on, including a description.
- View of the document.
- Buttons to Email, Download, Checkout, and Approve.

Approval Process step and Task description

Task Due Date

**Development and Management of Campus Administrative Policies** Due: Jun 1, 2018

Path: / Manuals / Policy and Procedure Manual (PPM) / Introduction

**Task 3 of 7: Formal PPM Review - Please review the policy and make any suggested edits or comments directly to the document online. No response by the deadline will be interpreted as your concurrence with the proposed manual section. Reviewers' comments and suggestions will be compiled, and I will work with the policy/process originator to resolve any issues. Once the comments are reconciled, I will prepare a final draft for approval by the originator, the department head and the appropriate vice chancellor or vice provost prior to publication. Contact Maria Eynon (meynon@ucdavis.edu) with any questions.**

Document Tasks Notes History Help Email Checkout Approve Reject

UC Davis Policy and Procedure Manual  
Introduction  
Development and Management of Campus Administrative Policies  
Date: Draft 4/11/18 14:30:47  
Supersedes: 1/30/17 14:43:10  
Responsible Department: Offices of the Chancellor and Provost  
Source Document: N/A

[Exhibit A - Structure for Policy and Procedure Manual Sections](#)  
[Exhibit B - Policy Development Best Practices](#)

Select navigation buttons to quickly access functions

Email the draft to others.

Use the scroll bar to view the rest of the policy

5. The **Tasks** below the draft Document Page includes:

- All steps in the process, select the name of the step to view the approval groups and its members.
- Type of signature required (All signatures required or any signature required).
- Members of the process (Approval Groups in red have not completed their task. Approval Groups in green have completed their task. )

Document Tasks Notes History Help Email Download Checkout

B. The PPM is a public document and must be made available to employees.  
C. Policy sections in the PPM apply to all units under the jurisdiction of UC Davis, including UC Davis Health and all off-site locations.  
D. The PPM contains policies and procedures that are, in general, useful to the entire UC Davis community. It does not include procedures that relate only to the internal operation of a particular department or activity.  
E. The PPM is intended to be a current, practical, administrative guide, with both content and style determined by user needs.

### Tasks

- 1 Initial Draft Creation/Review  
*Requires approval from any Approval Group* Editing Task Due On: 05/15/2022  
Your policy is due for review. Please make any updates to the draft online, using track changes. When you have completed all of the edits needed and are ready for the policy to be reviewed, click on the Approve button. Enter a summary of your changes and the individuals consulted in the comments field for submission. Contact Maria Eynon (meynon@ucdavis.edu) with questions.  
**Compliance & Policy/Policy Coordinator**  
MARIA EYNON
- 2 Policy Office Review Prior to Formal Review
- 3 Formal PPM Review
- 4 Policy Office Comment Review
- 5 Policy Owner Approval
- 6 AVC/Unit Head Approval
- 7 Final Approval

- Policy Developers, Reviewers, Approvers receive an email (default weekly) with a link to pending **Tasks**. To change the frequency of notifications or to sign up for policy updates, see the process for updating **My Preferences** below.
- To take action on a task see [Policy Reviewers: Providing Policy Input](#), [Policy Approvers: Providing Final Policy Approval](#). Additional guidance, instructions and a video is available at [Help Completing a Task](#).



6. The **Notes** section below the draft document includes:

- A free-form text field to enter in messages that might be pertinent to the approval process (e.g., summary of changes, individuals consulted as part of the update, questions, etc.)
- Links to document files that have been added as part of the approval process.
- Annotations about the approval process, including who checked out the document and when, and approval/rejection notes.

Add your input or comments in Notes

**Notes**

Enter a new note here:

Save Note

Document check out canceled by Maria Eynon (meynon)  
— Maria Eynon (meynon) (05/01/2018 09:33:19AM PDT)

Document checked out by Maria Eynon (meynon)  
— Maria Eynon (meynon) (04/19/2018 11:01:42AM PDT)

Document check out canceled by Maria Eynon (meynon)  
— Maria Eynon (meynon) (04/12/2018 01:42:10PM PDT)

Document checked out by Maria Eynon (meynon)  
— Maria Eynon (meynon) (04/12/2018 10:39:21AM PDT)

**Revision Added: 280-10.docx**  
— Maria Eynon (meynon) (04/04/2018 11:03:32AM PDT)

Document checked in by Maria Eynon (meynon) using Inline Editing  
— Maria Eynon (meynon) (04/04/2018 11:03:32AM PDT)

Document checked out by Maria Eynon (meynon)  
— Maria Eynon (meynon) (04/04/2018 11:01:37AM PDT)

Document check out canceled by Duane Lindsay (dlind)  
— Duane Lindsay (dlind) (03/08/2018 03:28:17PM PST)

Document checked out by Duane Lindsay (dlind)

Download draft versions added that include comments and changes tracked

View approval process activity

7. The **History** section below the draft document includes:

- A full audit history of the process.
- An option to print the history of the approval process or view drafts (revisions added).

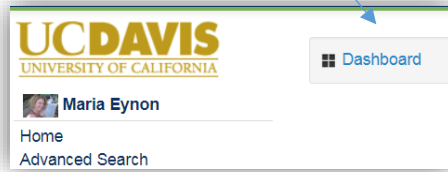
View note and revision activity by member and date

Print the audit history

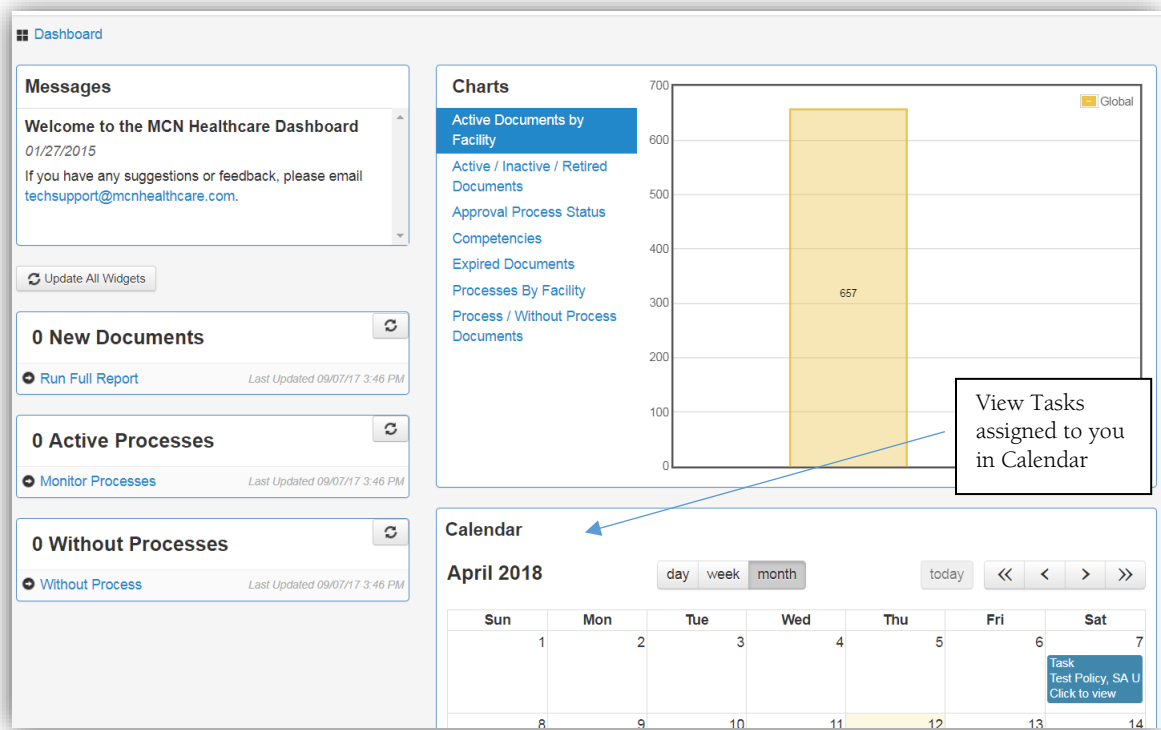
Type	Task	Created By	Note	Created On
Note	1	Maria Eynon (meynon)	Document check out canceled by Maria Eynon (meynon)	05/01/2018 09:33:19AM PDT
Note	1	Maria Eynon (meynon)	Document checked out by Maria Eynon (meynon)	04/19/2018 11:01:42AM PDT
Note	1	Maria Eynon (meynon)	Document check out canceled by Maria Eynon (meynon)	04/12/2018 01:42:10PM PDT
Note	1	Maria Eynon (meynon)	Document checked out by Maria Eynon (meynon)	04/12/2018 10:39:21AM PDT
Revision	1	Maria Eynon (meynon)	Revision Added: <a href="#">280-10.docx</a>	04/04/2018 11:03:32AM PDT
Note	1	Maria Eynon (meynon)	Document checked in by Maria Eynon (meynon) using Inline Editing	04/04/2018 11:03:32AM PDT
Note	1	Maria Eynon (meynon)	Document checked out by Maria Eynon (meynon)	04/04/2018 11:01:37AM PDT
Note	1	Duane Lindsay (dlind)	Document check out canceled by Duane Lindsay (dlind)	03/08/2018 03:28:17PM PST
Note	1	Duane Lindsay (dlind)	Document checked out by Duane Lindsay (dlind)	03/08/2018 03:18:43PM PST
Note	1	Duane Lindsay (dlind)	Document checked in by Duane Lindsay (dlind) using Inline Editing	03/08/2018 03:18:16PM PST
Revision	1	Duane Lindsay (dlind)	Revision Added: <a href="#">280-10.docx</a>	03/08/2018 03:18:16PM PST
Note	1	Duane Lindsay (dlind)	Hello	03/08/2018 03:15:17PM PST
Note	1	Duane Lindsay (dlind)	Document checked out by Duane Lindsay (dlind)	03/08/2018 03:08:22PM PST
Note	1	Maria Eynon (meynon)	Made edits and comments for testing purposes.	03/08/2018 02:38:06PM PST

- The Policy Office is the last approver in the workflow and conducts a quality check, or makes any necessary edits based on Approver input prior policy publication.
- Upon publication of the approved policy, the old revision of the policy and full review/approval history is archived automatically.
- The full audit history is accessible by the Policy Office for future reference.

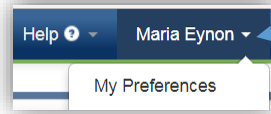
8. Access the User specific **Dashboard** from the homepage and includes a calendar that includes assigned **Tasks** by date.



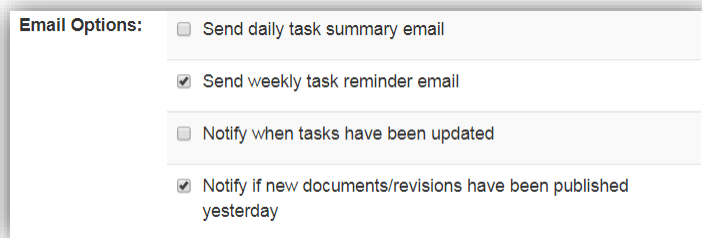
- The following information is included:
  - Messages from the vendor.
  - Number of New, Active or Documents Without Processes.
  - Charts.
  - User specific calendar with tasks.



9. Go to **My Preferences** from the homepage to edit preferences, frequency of task notifications, and sign up for policy updates.
  - Edit Email Options, select the drop down menu or arrow next to your name on the upper right corner of the screen, select **My Preferences**.

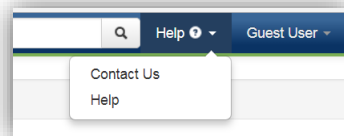


- Edit **Email Options**, as necessary, select save.



## Need Additional Assistance?

1. Use the **Help** menu at the top of the homepage to contact the vendor MCN Healthcare to access general information about navigating the site, provide feedback or for technical support. These tools are not used for general support or to provide policy related feedback.



- Select **Contact Us** for technical support and feedback to the vendor.

**This is the best way to contact the MCN Healthcare staff directly.**  
Logging problems through this form allows us to work quickly and efficiently to answer questions or resolve issues.

[Click here](#) to visit the MCN Community

To request membership in the MCN Community, please send an email to [techsupport@mcnhealthcare.com](mailto:techsupport@mcnhealthcare.com), and indicate your interest in joining the community.

You can also contact us by phone or fax:  
Toll free: 800-538-6264  
International: +1-303-762-0778  
Fax: 303-762-0774

**Feedback Type: \***

**Your Name: \***

**Subject: \***

**Your Email Address: \***

**Phone Number:**

**Preferred Method of Contact:**  By Email  
 By Phone  
 I do not want to receive a reply to my feedback.

**Reply:**

**Comments: \***

- Select **Help** to access general information about navigating the site.

### MCN Healthcare Help Section

**Popular Help Topics**

- Basic Functions**
  - [Browsing Manuals](#)
  - [Completing Competencies](#)
  - [Logging In](#)
  - [Searching for Documents](#)
- Document Management**
  - [Creating and Uploading Documents](#)
  - [Managing Manuals and Folders](#)
  - [Quick Approve](#)
- Site Administration**
  - [Assign Competencies](#)
  - [Backups](#)
  - [Departments](#)
  - [Email Preferences](#)
  - [Guest Settings](#)
  - [Users](#)
  - [User Import](#)
- Approval Process**
  - [Approval Groups](#)
  - [Approval Templates](#)
  - [Completing A Task- NEW Editor!](#)
- Open Training Sessions**
  - [Open Training Sessions Descriptions](#)
  - [Calendar](#)

**Can't find an answer?**

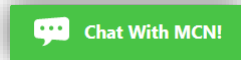
**Email Us**  
[techsupport@mcnhealthcare.com](mailto:techsupport@mcnhealthcare.com)

**By Phone**  
Product and Technical Support:  
Toll free: 800-538-6264  
International:  
+1-303-762-0778  
Fax: 303-762-0774

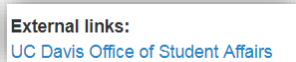
Was this information helpful?

Yes  No

- Use the **Chat with MCN** button at the bottom of the homepage, for technical problems/support from the vendor.

A white chat form with a green header bar that says "Now Chatting" and a downward arrow. Below the header, it says "Please let us know who you are!". There are three input fields: "Enter Your Name", "Enter Your Email", and "Enter Your Phone", each with a small circle to its right. At the bottom of the form is a green button with the text "Click here to start chatting" in white.

2. Contact the **Responsible Department** identified in the policy for questions about policy content. A link to the department website is provided at the top of each **Policy Document Page** under **External Links**.



3. Email [policy@ucdavis.edu](mailto:policy@ucdavis.edu) for general questions or suggestions about the administrative policy manuals, or the policy development process.