I. Purpose
This section describes the University's policy regarding University liability for loss of or damage to personal property and the procedures by which claims may be made by employees, students, non-UCDMC patients, and members of the general public. This is a general description, summarizing the provisions of UC Business & Finance Bulletin BUS-39. In case of conflict, the provisions of the Business & Finance Bulletin control.

II. Policy
A. The University is not responsible for loss of or damage to property not owned, operated, or in authorized custody of the University, or personal property owned, used, or worn by individuals, including employees and students, unless:
   1. Damage to personal property was caused by defective conditions of University property, or by negligent acts of the University or its employees acting in the course and scope of their employment, and
   2. Damage to personal property could not have occurred without the existence of such conditions or acts.

B. When the claimant failed to exercise proper care of his/her own property and such failure has contributed to the loss, the University may deny the claim.

III. Procedures
A. Claimants (other than UCDMC patients) seeking reimbursement for loss or damage to their personal property shall submit a completed claim form to Risk Management Services (Davis campus) or report a claim directly to the University’s third-party claims administrator (Sedgwick, 1-800-416-4029) for losses occurring at UCDHS.
   1. When a crime is suspected, the claimant should also contact the police.
   2. When the claim is for property damage, the claimant should obtain two estimates for repairs to the property.
   3. When the claim is for replacement of property, the claimant should submit a copy of the receipt for replacement.
   4. Risk Management Services (Davis campus) or Sedgwick/Risk Management (UCDHS) will coordinate the investigation of the University's liability and process claims.

B. For losses at UCDMC, the patient reports the loss to the Personal Valuable Lost/Damaged Program (916-734-8501) for inpatient losses, or to the Clinic Manager for outpatient losses (see UCDHS Policies & Procedures, Section 2853).
   1. When a crime is suspected, the claimant should also contact the police.
   2. The Personal Valuable Lost/Damaged Program or the Clinic Manager will investigate and process claims.

IV. Further Information
Further information may be obtained from campus Risk Management Services at 530-752-2629 or
UCDHS Risk Management at 916-734-3883.

V. Reference